

Transforming the workforce with technology

Lantum is a total workforce management platform, built for the NHS. We partnered with Dorset's Integrated Care System, known locally as 'Our Dorset' to support them in delivering joined up care and enabling their workforce onto one shared platform.




The ambition of Our Dorset is for everyone to have the best possible health and care outcomes, living longer, healthier and fulfilling lives. The vision is for everyone to have access to high-quality, joined up health and social care in the region. To achieve this there is a need to enable new ways of working across the Integrated Care System, developing the skills and expertise needed, whilst increasing the use of technology. An "off the shelf" product was not what was needed, Our Dorset wanted a partner who can collaboratively identify, develop and evolve solutions.

As a wave 1 ICS, one of the biggest challenges was how to mobilise the workforce across multiple organisations and employers with different processes and practices, whilst minimising the barriers for individuals to work in this way such as multiple, disconnected recruitment and on-boarding processes. Whilst visibility of workforce mobility was relatively good across secondary and community care, there was a significant opportunity to increase the visibility in primary care/general practice.

Working together we needed to find a way to utilise the workforce more effectively across the system – increasing locum coverage, increasing shift fill rates, increasing the opportunities to work more flexibly and develop portfolio careers and reducing barriers to working across geographical and organisational boundaries.

Our Dorset Passport

powered by  lantum

Working together we have created a digital space that brings the work and the workforce together in one place, enabling the secure sharing of vital information and documentation.



Next-generation e-rostering across the CCG

Our Dorset now build their rotas and advertise opportunities seamlessly online and fill staff gaps with Lantum's smart-matching algorithm



One collaborative staff bank for Integrated Urgent Care and primary care

108 providers now have access to one shared staff pool, that includes clinical and non-clinical staff



Centralised booking system

One system to reduce duplication and match staff with shifts without the need for phone calls and emails



Robust, always-on compliance

Secure storing of compliance documents through staff profiles with the ability to set governance requirements and automated reminders for expiry

Roll-out started in Primary Care, quickly expanded to include Integrated Urgent Care, with pilots involving the Voluntary sector and the Acute Trusts planned for the near future.



The results

High fill rates and strong take-up from day one have already brought stability to the Dorset workforce ecosystem.

90% shift fill rate in the first month of operation

100+ organisations onboarded

350+ staff vetted and onboarded

Ability for staff to work across the system with streamlined process and less barriers

Insight into the overall picture to support strategic workforce decision-making



“ To meet our needs and deliver our vision, we recognised that simply buying an off the shelf product was not the way to go - we need a partner who can develop and evolve the technology, to keep pace with our evolving needs as we build a solution that is truly system-focused.

Our work started in the primary care sector and now involves working across the whole system, including community, acute providers and the voluntary sector. We're excited to see how far we can take this partnership. The flexibility offered by the Our Dorset passport, powered by Lantum, supports our strategic workforce goal to retain, attract and recruit the best. ”

Karen Kirkham, Our Dorset Integrated Care System Clinical Lead

Next steps



Build on the successes and learning to date.



Evolve the passport to include more of the workforce and offer more opportunities to the workforce across the system.



Move focus from roles to the skills and capabilities needed.



Increase interoperability with existing software/systems.

Get in touch to find out how Lantum can support your workforce needs
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